

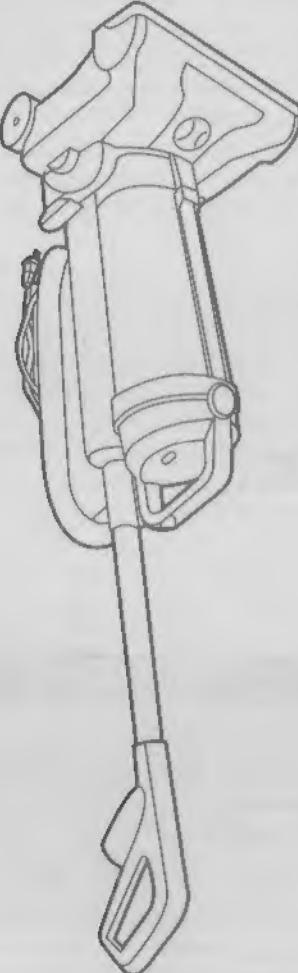
LA PRÉSENTE GARANTIE.

L'UTILISATION DE CE PRODUIT À DES FINS COMMERCIALES EST INVALIDE.

VEUILLEZ NE PAS RETOURNER CE PRODUIT AU MAGASIN.

1 800 949-200 du lundi au vendredi, de 8 h à 19 h (HNE).

Vous savez des questions ou des inquiétudes? Veuillez appeler le service à la clientèle au



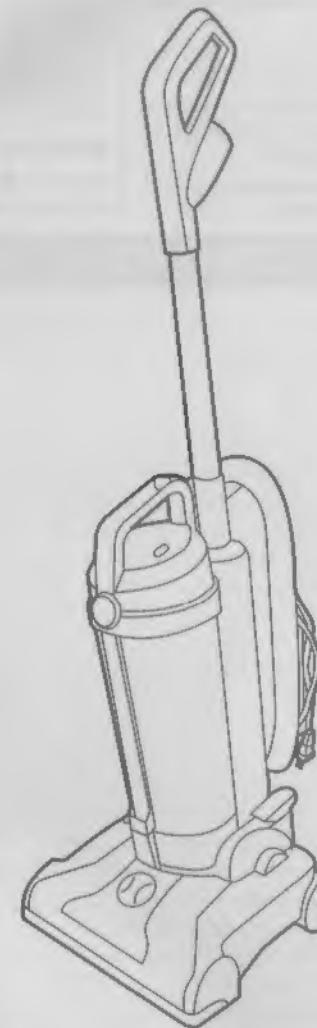
IMPORTANT : LIRE CES INSTRUCTIONS ATTENTIVEMENT AVANT D'UTILISER L'ASPIRATEUR.

# OWNER'S MANUAL

*Operating and Servicing Instructions*



hoover.com



## IMPORTANT: READ CAREFULLY BEFORE ASSEMBLY AND USE.

Questions or concerns? For assistance, please call Customer Service at 1-800-944-9200  
Mon-Fri 8am-7pm EST. PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

**THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.  
IF USED COMMERCIALLY WARRANTY IS VOID.**



GUIDE D'UTILISATION  
Instructions d'utilisation et d'entretien

Thank you for choosing a HOOVER® product.

Please enter the complete model and Manufacturing Code in the spaces provided.

MODEL \_\_\_\_\_

MFQ. CODE \_\_\_\_\_

Hint! Attach your sales receipt to this owner's manual. Verification of date of purchase may be required for warranty service of your HOOVER® product.

Please register your product online at Hoover.com or call 1-800-944-9200 to register by phone.



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### If you need assistance:

Visit our website at [hoover.com](http://hoover.com). Follow the authorized dealer locator link to find the Hoover® authorized dealer nearest you or call 1-800-944-9200 for an automated referral of Hoover® authorized dealer locations (U.S. only) or to speak with a customer service representative; Mon-Fri 8am-7pm EST.

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

# IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

## WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Fully assemble before operating.
- Operate vacuum only at voltage specified on data label on back of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dirt cup and/or filters in place.
- **WARNING:** This product contains chemicals known to the State of California to cause cancer, birth defects or reproductive harm. **WASH HANDS AFTER HANDLING.**

## CAUTION: TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store in a dry place. Do not expose machine to freezing temperatures.
- Brushroll continues to turn while product is turned on and handle is in upright position. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.
- Do not use sharp objects to clean out hose as they can cause damage.

## WARNING:

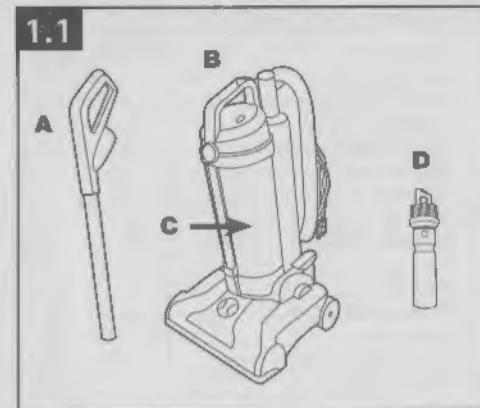
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## 1. CLEANER ASSEMBLY

### CARTON CONTENTS

1.1 Remove all parts from carton and identify each item shown. Make sure all parts are located before disposing of packing.

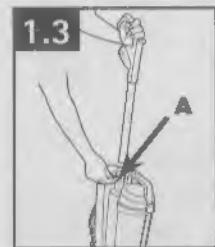
- A. Handle/Wand
- B. Cleaner Body
- C. Dirt Cup
- D. 2-in-1 Tool (Dusting Brush/Crevise Tool)



### ATTACH HANDLE

1.2 Insert handle into body of cleaner. Push down until handle locks into place.

1.3 Press handle release button (A) to remove.



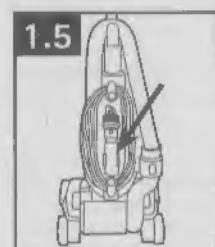
### ATTACH DIRT CUP

1.4 Place bottom of dirt cup into vacuum body first.

Pivot cup into vacuum. Dirt cup is secure when you hear a click.



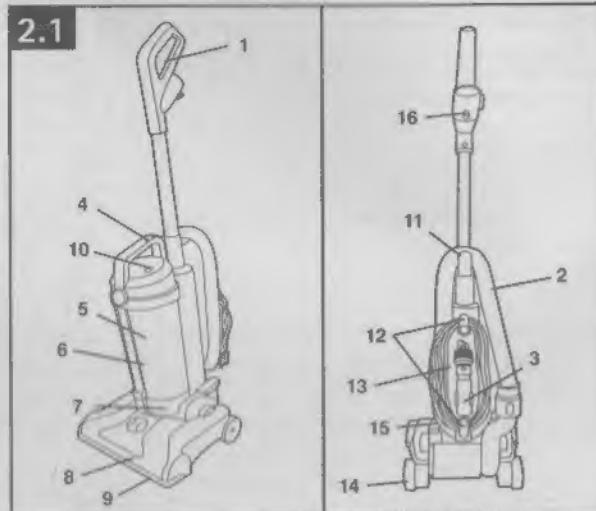
1.5 Snap 2-in-1 tool (crevice and dusting brush) into storage area on the back of cleaner.



## 2. HOW TO USE

### CLEANER DESCRIPTION

1. Handle Grip
2. Stretch Hose
3. 2-in-1 Tool (Crevice Tool and Dusting Brush)
4. Dirt Cup Release Button
5. Cyclonic Filter Assembly (inside Dirt Cup)
6. Dirt Cup
7. Secondary Filter
8. Nozzle
9. Bumper
10. Performance Indicator
11. Hose Clip
12. Quick Release Cord Hooks
13. Power Cord
14. Wheels
15. On/Off Pedal
16. Cord guide



\*Accessories not included with your model may be purchased separately by visiting [www.hoover.com](http://www.hoover.com), or your local HOOVER® service center.

### CORD RELEASE/STORAGE

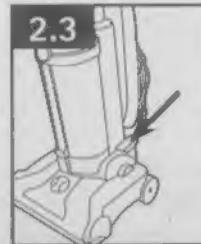
2.2 Turn one of the quick cord release hooks for easy cord removal. Store cord in cord guide to keep out of the way while vacuuming.

For convenient storage, wrap cord around cord hooks. Attach the plug end to cord.



### ON/OFF PEDAL

2.3 Plug cord into electrical outlet. Turn cleaner on by depressing foot pedal located on the back left side of the cleaner.



### 2.4 HANDLE RELEASE

### HANDLE RELEASE

2.4 Pull back handle to tilt back. Press on the front of nozzle if needed.



### FLOOR/CARPET CLEANING

2.5 Move the handle and adjust it to the desired position for operating the cleaner, and lowering handle to clean under furniture.



### CAUTION

Not to be used for grooming a pet

2.6 To adjust height setting, TURN knob (A) to desired height setting.

For maximum cleaning performance, the following carpet height settings are recommended:

- Lowest setting: for all types of carpet and bare floors.
- Higher settings: for very deep pile carpet, where easier pushing effort is desired, while maintaining good cleaning performance.

### IMPORTANT

If the vacuum is difficult to push, push down and turn knob to the next higher setting.

### CARRY HANDLE

2.7 Use the carry handle to move the cleaner from room to room.

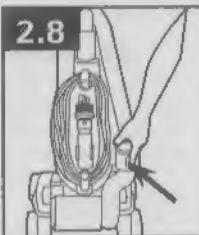


### TOOLS

2.8 When using cleaning tools, cleaner handle should be in the upright position for convenience in moving the cleaner from one area to another.

Turn cleaner OFF before disconnecting and connecting hose to hose tube.

To use hose, lift hose end as shown.

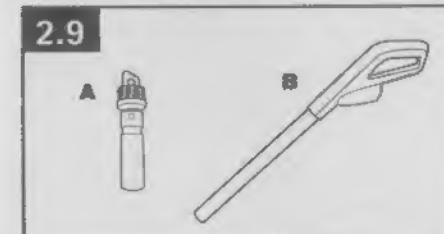


### CAUTION

Brushroll continues to turn while product is turned on and handle is in upright position. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.

### SELECT PROPER TOOL

(Tools may vary per model)



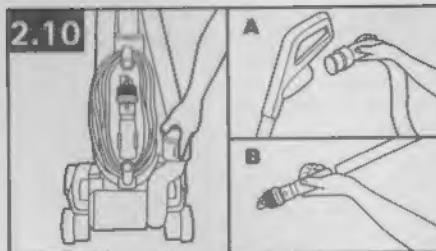
A. 2-in-1 Tool: Crevice Tool and Dusting Brush. Dusting brush may be used for carved furniture, table tops, books, lamps, lighting fixtures, venetian blinds, baseboards, shutters, and registers. Crevice tool may be used in tight spaces, corners and along edges in such places as dresser drawers, upholstered furniture, stairs and baseboards.

B. Handle/Wand is used to give extra length to your hose. Can also be used with 2-in-1 Tool: Crevice Tool and Dusting Brush.

## ATTACH WAND AND TOOLS

2.10 Remove the hose from hose caddy. Hose can be used alone or attached to handle wand for cleaning.

To use handle wand, first remove handle from cleaner body pressing the handle release button (see Fig. 1.3). Attach hose to top of handle wand (A). Attached the 2-in-1 Tool to wand to clean (B).



## 2-IN-1 TOOL

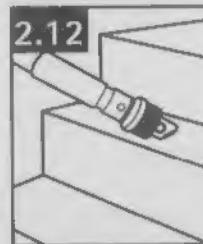
2.11 The 2-in-1 tool is both a Crevice Tool and an Upholstery Tool. For use as a Crevice Tool, slide brush downward until it snaps in place. To use as an Upholstery Tool, slide brushes upward until they cover Crevice Tool and snap in place.



## STAIR CLEANING

2.12 Use the hose or crevice tool (of the 2-In-1 Tool) for stair cleaning.

With handle in upright position, clean from bottom to top.



### ▲ CAUTION ▲

Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.

### ▲ CAUTION ▲

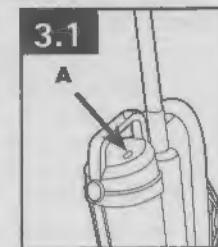
Brushroll continues to turn while product is turned on and handle is in upright position. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.

## 3. MAINTENANCE

Familiarize yourself with these home maintenance tasks as proper use and care of your cleaner will ensure continued cleaning effectiveness.

The System Check Indicator located at (A), alerts you to possible system performance issues. Please refer to the Troubleshooting section on page 12 for possible causes and solutions.

Any other servicing should be done by an authorized service representative.



### ▲ NOTICE ▲

An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running.

If this happens proceed as follows:

1. Turn cleaner OFF and disconnect it from the electrical outlet.
2. Empty dirt cup.
3. Inspect the nozzle/brushroll, filters, umbrella tube and hose for any obstructions. Clear obstructions if present.
4. When cleaner is unplugged and motor cools for 30 minutes, the thermal protector will deactivate and cleaning may continue.

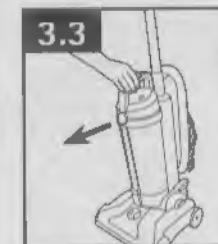
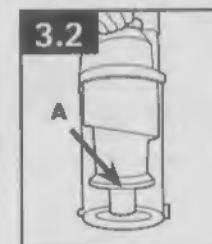
If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.

## DIRT CUP

### ▲ CAUTION ▲

To reduce the risk of injury from moving parts, unplug vacuum before servicing.

Do not operate cleaner without either the dirt cup or filters in place.

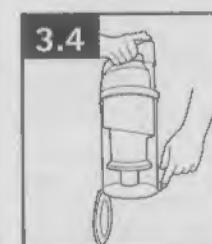


## When to Empty

3.2 To maintain optimal performance, empty the dirt cup before the dirt cup reaches the max line (A). Place the vacuum in the upright position before removing the dirt cup.

## How to Empty

3.3 Push dirt cup release button on top of dirt cup to remove dirt cup.



3.4 Hold dirt cup over garbage can and press dirt cup release button to empty. Make sure cup bottom center opening is clear of debris. Snap dirt cup bottom back into place after emptying.

## RINSABLE FILTERS

### Primary Filter and Primary Foam Filter: How to Clean

#### ▲ CAUTION ▲

To reduce the risk of personal injury, unplug vacuum before servicing.

Do not operate cleaner without either the dirt cup or filters in place.

Do not operate cleaner with wet or damp filters.

Remove dirt cup as described in Figure 3.2.

3.5 Unlatch dirtcup lid and hinge open.

3.6 Remove filter cartridge from dirt cup.

Separate foam filter from filter cartridge (Fig. 3.7, A).

Hold filter cartridge over trash can and tap off dirt and debris.

3.8 Hold foam filter under running water to rinse. Wring excess water out of filter. Filter cartridge can also be cleaned by running under water to rinse. NOTE: Make sure when cleaning filter cartridge that the white side is face up and plastic grated portion is facing down before rinsing. *Allow filter to dry for at least 24 hours before replacing in filter cartridge.*

### Secondary Foam Filter: How to Clean

#### ▲ CAUTION ▲

To reduce the risk of personal injury, unplug vacuum before servicing.

Do not operate cleaner without either the dirt cup or filters in place.

Do not operate cleaner with wet or damp filters.

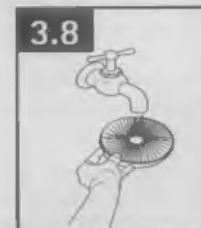
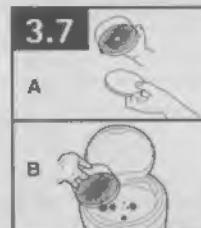
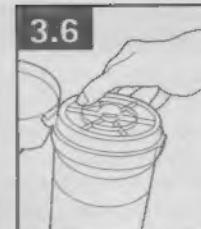
3.9 Turn the filter cover counter-clockwise to unlock the filter cartridge.

3.10 Remove the foam filter.

3.11 Hold foam filter under running water to rinse. Wring excess water out of filter. *Allow filter to dry for at least 24 hours before replacing.*

### What to Buy: Secondary Foam Filter

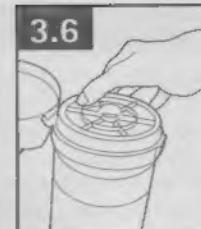
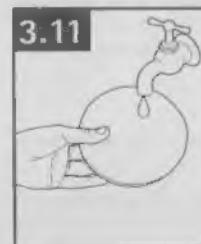
When used and maintained properly, your Rinsable Filter should not need replacement within the warranty period. If desired, additional secondary filter is available at Hoover.com or call 1-800-944-9200. Ask for Hoover® Part No. 440001620.



### What to Buy: Primary Filter

When used and maintained properly, your Rinsable Filter should not need replacement within the warranty period. If desired, additional filters are available at Hoover.com or call 1-800-944-9200. For Primary Filter Ask for Hoover® Part No.440001619.

For Primary Foam Filter Ask for Hoover® Part No.440001813.



## Cyclonic Filter Assembly: How to Clean

#### ▲ CAUTION ▲

To reduce the risk of injury from moving parts, unplug vacuum before servicing.

Do not use vacuum without dirt cup or filters in place.

Remove dirt cup as described in Fig. 3.2.

3.12 Twist filter assembly (A) counterclockwise. Remove assembly from dirt cup.

3.13 Dirt and debris can be cleaned from the filter assembly with the Dusting brush on the 2-in-1 Tool.

Replace the filter assembly on the dirt cup, aligning and twist it clockwise to secure into position.

Replace dirt cup.

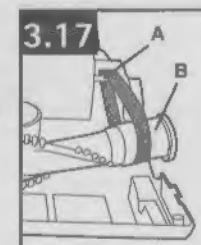
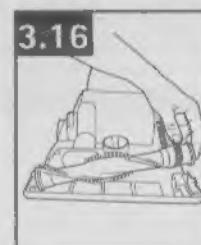
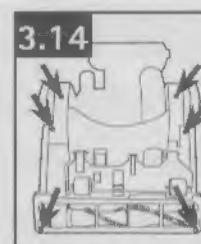


## BELT How to Replace

#### ▲ CAUTION ▲

To reduce the risk of injury from moving parts, unplug vacuum before servicing.

Not to be used for grooming a pet



3.14 Lay the cleaner flat and flip it to expose the nozzle base. The base should lay flat and face up. Remove the six (6) screws.

3.15 Flip vacuum over and remove top of nozzle.

3.16 Lift and remove the brushroll. Disconnect belt from motorshaft and brushroll and dispose.

3.17 Slide new belt onto motorshaft (A). Place new belt in area of brushroll without bristles (B).

With new belt in place, pull and slide brushroll into nozzle making sure that the brushroll end caps are in the correct orientation. Rotate brushroll manually to make sure belt is properly aligned.

3.18 Reattach the top of nozzle.

Flip over again to expose the nozzle base and replace the six (6) screws.



### What to Buy: Belt

Additional belts may be ordered at Hoover.com or call 1-800-944-9200. Ask for Hoover® Part No. 440001618.

## 4 TROUBLESHOOTING

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the checklist below.

Any other servicing should be done by an authorized service representative.

### ⚠ WARNING ⚠

To reduce risk of personal injury - unplug cleaner before servicing.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run	Power cord not firmly plugged into outlet.	Plug unit in firmly.
	Blown fuse or tripped breaker.	Check fuse or breaker in home. Replace fuse/reset breaker in home.
	Needs service.	Take to service center. To find nearest location, visit our website at <a href="http://www.hoover.com">www.hoover.com</a> or call 1-800-944-9200.
	Thermal protector activated.	Allow cleaner to cool for 30 minutes (this will reset the thermal protector).
The Performance Indicator is red or the cleaner won't pick up or low suction	Dirt cup not installed correctly.	Review dirt cup removal & replacement.
	Dirt cup full.	Empty dirt cup.
	Brushroll worn.	Replace brushroll.
	Broken or worn belt.	Replace belt.
	Clogged filter.	Remove filter and clean.
	Nozzle/brushroll clogged.	Check nozzle/brushroll; remove obstruction/clog.
	Hose clogged.	Remove hose; remove clog.
Dust escaping from cleaner	Dirt cup full.	Empty dirt cup.
	Dirt cup not installed correctly.	Review dirt cup removal & replacement.
	Hose not installed correctly.	Review hose installation.
	Filter not installed completely.	Review filter removal and replacement.

## 5. SERVICE

To obtain approved Hoover® service and genuine Hoover® parts, locate the nearest Authorized Hoover® Warranty Service Dealer (Depot) by:

- Checking the Yellow Pages under "Vacuum Cleaners" or "Household".
- Visit our website at [hoover.com](http://hoover.com) (U.S. Customers) or [hoover.ca](http://hoover.ca) (Canadian customers). Follow the service center link to find the service outlet nearest you.
- For an automated referral of authorized service outlet locations call 1-800-944-9200.

Do not send your vacuum to Hoover®, Inc., Company in Glenwillow for service. This will only result in delay.

### If you need further assistance:

To speak with a customer service representative call 1-800-944-9200; Mon-Fri 8am-7pm EST. In Canada, contact Hoover® Canada, Toronto: 755 Progress Ave., Scarborough, ON M1H 2W7 OR Hoover® Canada, Edmonton: 18129-111 Ave., Edmonton, AB T5W 2P2, Phone: 1-800-944-9200, Mon-Fri 8am-7pm EST. Always identify your vacuum by the complete model number when requesting information or ordering parts. (The model number appears on the back of the vacuum.)

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

### LIMITED ONE YEAR WARRANTY

(Domestic Use)

#### WHAT THIS WARRANTY COVERS

When used and maintained in normal household use and in accordance with the Owner's Manual, your HOOVER® product is warranted against original defects in material and workmanship for a full one year from date of purchase (the "Warranty Period"). During the Warranty Period, Hoover® will provide labor and parts, at no cost to you, to correct any such defect in products purchased in the United States, U.S. Military Exchanges and Canada.

#### HOW TO MAKE A WARRANTY CLAIM

If this product is not as warranted, take or send the product to either a Hoover® Sales and Service Center or Hoover® Authorized Warranty Service Dealer along with proof of purchase. For an automated referral to authorized service outlets in the U.S.A., phone: 1-800-944-9200 OR visit Hoover® online at [www.hoover.com](http://www.hoover.com). For additional assistance or information concerning this Warranty or the availability of warranty service outlets, phone the Hoover® Consumer Response Center, Phone 1-800-944-9200, Mon-Fri 8am-7pm EST. In Canada, contact Hoover® Canada, Carson Building, 100 Carson St., Etobicoke, Ontario M8W 3R9, Phone: 1-800-944-9200, Mon-Fri 8am-7pm EST.

#### WHAT THIS WARRANTY DOES NOT COVER

This Warranty does not cover: belts, use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of Hoover®, owner's acts or omissions, use outside the country in which the product was initially purchased and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house

calls. However, if you mail your product to a Hoover® Sales and Service Center for warranty service, cost of shipping will be paid one way.

This warranty does not apply to products purchased outside the United States, including its territories and possessions, outside a U.S. Military Exchange and outside of Canada. This warranty does not cover products purchased from a party that is not an authorized retailer, dealer, or distributor of Hoover® products.

#### OTHER IMPORTANT TERMS

This Warranty is not transferable and may not be assigned. This Warranty shall be governed and construed under the laws of the state of Ohio. The Warranty Period will not be extended by any replacement or repair performed under this Warranty.

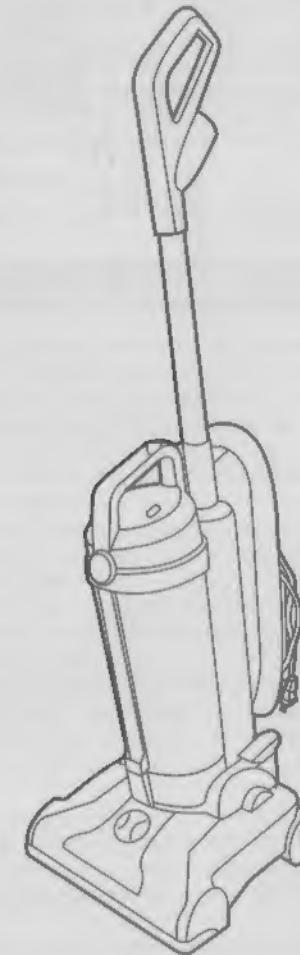
THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY PROVIDED BY HOOVER®. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT WILL HOOVER® BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER. Some states do not allow the exclusion of consequential damages, so the above exclusion may not apply to you. This warranty gives you specific rights; you may also have others that vary from state to state.

# MANUAL DEL PROPIETARIO

*Instrucciones de Funcionamiento y Servicio*



[www.hoover.com](http://www.hoover.com)



#### IMPORTANTE: LEA ATENTAMENTE ANTES DE ENSAMBLAR Y USAR.

¿Tiene alguna pregunta o inquietud? Para obtener asistencia, llame al Servicio de atención al cliente al 1-800 944 9200, de lunes a viernes, de 8 a.m. a 7 p.m., hora del ESTE.

POR FAVOR, NO DEVUELVA ESTE PRODUCTO A LA TIENDA.

**ESTA ASPIRADORA PARA ALFOMBRAS ESTÁ DISEÑADA  
PARA USO DOMÉSTICO.  
EL USO COMERCIAL DE ESTE PRODUCTO ANULA LA GARANTÍA.**